UNAIZA NISAR

QA Engineer | Manual & Automation Testing | Web, Mobile & API

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PROFESSIONAL SUMMARY

QA Engineer with 2+ years of hands-on experience in manual, functional, integration, regression and API testing across web portals, mobile apps and AI-driven platforms. At Marham (healthcare tech) I led QA for the web platform and patient and doctor apps, ran release-readiness checks with severity-rated bug reports, and now build automated regression flows and a QA agent. Strong in test case design, root-cause analysis and clear defect reporting. Available immediately; comfortable working remotely with cross-functional teams in agile environments.

WORK EXPERIENCE

Associate Product Manager (Quality & Platform) / SQA Lead — Marham *Oct 2026 – Present*

- Building an **automated regression suite** for the Android patient app (Maestro, Claude Code) covering search, filters and booking flows, with retry-on-flaky logic and safeguards so tests only use designated test accounts
- Developing a **QA agent** that runs daily communication checks and test runs and reports results, to catch issues before release
- Act as final **Product sign-off** on PRs and releases; prioritize bugs using a severity × reach score and manage the defect backlog
- Set up a shared **build release calendar and weekly digest** so QA knows which builds are coming and what changed

SQA Engineer — Marham *Oct 2025 – Oct 2026*

- Led end-to-end QA for the **Marham web platform, patient mobile app and Connect (doctor) app**, including **Scheduling AI, Showed-Up AI and AI Calling Agents**
- Performed **functional, integration and regression testing** of booking, scheduling, notification and payment flows (OTP handling, gateway callbacks, delayed verification, incorrect status updates)
- **API testing in Postman** for backend integrations: request/response payloads, authentication flows and edge cases
- Ran **release-readiness checks** on the new web pages in preview (listings, search, forms, SEO, cross-browser and mobile layouts), comparing against production and reporting must-fix issues by severity
- Carried out **page-speed and response-time checks** (PageSpeed Insights, TTFB and caching comparison) to flag performance regressions before launch
- Wrote and maintained **test cases and test plans**; introduced automation fundamentals to reduce repetitive regression effort
- Reviewed AI call recordings for call quality, doctor/patient behavior handling, DNR cases and time-based messaging
- Troubleshot failures using **device logs, network inspection and root-cause analysis**; delivered clear bug reports and priority-based issue lists to product and engineering

SQA Engineer — Swishtag *Dec 2024 – Oct 2025*

- Performed manual and functional testing of **Shopify applications across web and mobile platforms**
- Designed and executed test plans, test cases and test scenarios for app features and integrations
- Conducted **functional, regression, UI/UX, cross-browser and cross-device testing**
- Tracked and reported defects in Basecamp; ensured timely resolution with clear documentation

Software Engineer Intern — PITB (Punjab Information Technology Board) *Jun 2024 – Sep 2024*

- Developed and tested a Blog Management System using Core PHP and Laravel 8
- Performed **functional, regression and API testing (via Postman)**; collaborated with QA teams to document and resolve bugs

Software Engineer Intern — Alchemative *May 2023 – Jul 2023*

- Worked on HTML, CSS and Bootstrap for frontend projects

SKILLS

Testing & QA

Manual & Functional Testing • Integration Testing • Regression Testing • API Testing (Postman) • Performance & Page-Speed Checks • UI/UX & Cross-browser Testing • Exploratory Testing • Test Case Design • Bug Reporting & Defect Tracking

Automation & Tools

Maestro (mobile E2E automation) • Claude Code-assisted test automation • n8n • Postman • PageSpeed Insights • Android Studio / adb • GitHub • Basecamp • Shopify • Odoo

Process & Soft Skills

Agile / Scrum • SDLC • Requirement Analysis • Technical Troubleshooting & Root-Cause Analysis • Release Sign-off • Cross-team Collaboration

EDUCATION

BS Computer Science — PUCIT (Punjab University College of Information Technology) *2019 – 2023*

FSc Pre-Engineering — LCWU (Lahore College for Women University) *2017 – 2019*